

# FALSE ALARM REDUCTION PROGRAM



## ALARM REGISTRATION NOW IN-PROGRESS!

In an effort to combat thousands of false alarms that cost the City of Renton hundreds of thousands of dollars each year, the Renton Police Department has initiated a False Alarm Reduction Program, managed by CryWolf False Alarm Solutions.

The goal of this program is to:

- » Reduce false alarms
- » Hold irresponsible alarm system users accountable
- » Allow for more equitable police coverage for all Renton community members

## REGISTER YOUR ALARM BEGINNING MAY 1, 2019

**Alarm registration is required for all monitored alarm systems installed in homes or businesses.**

- » A one-time \$25 fee is due at registration.
- » No charge for annual renewals. Registrations are not transferable.
- » Alarm registrants will be granted a no-fine grace period for 90 days starting May 1.
- » Registrants will receive one no-fine false alarm each calendar year.
- » Appeal process is available to alarm users who feel fines or fees were unduly assessed.

Three main causes of false alarms are:

- 1) User error
- 2) Installation/service errors
- 3) Equipment failure

An alarm system is described as any single device or assembly of equipment designed to signal the occurrence of an illegal or unauthorized entry, or other illegal activity requiring immediate attention, and to which law enforcement is requested to respond by an alarm company, but does not include motor vehicle or boat alarms, fire alarms, or alarms designated to elicit a medical response.

**To register your burglary alarm system** or to learn more about the City of Renton's False Alarm Reduction Program, please visit:

**[crywolfservices.com/rentonwa](http://crywolfservices.com/rentonwa)**

*Register online or download and mail the registration form to the CryWolf address on the upper right corner of the form.*



For more information, call CryWolf at 855-664-4524, email [rentonwa@alarm-billing.com](mailto:rentonwa@alarm-billing.com) or go to [rentonwa.gov/falsealarm](http://rentonwa.gov/falsealarm).

**To register: [crywolfservices.com/rentonwa](http://crywolfservices.com/rentonwa)**